



Installation guide commercial flooring

Content

Before Starting **3**

Preparation **4**

Installation **5**

Question **6**

Before Starting

1. In order to avoid possible colour differences, all Betap products are marked with a colour bath. The different colours should not be used interchangeably, unless otherwise indicated. It is the accountability of the flooring company or the person who accepts the product, to check the number of items delivered and dye bath before the bill of lading is signed off.

NOTE: For each installation a maximum of 100 m2 can be installed for assessment. If an interested party detects any discrepancy between the original specification or a production fault, Betap must be informed of this before further installation.

2. The products may be temporarily crushed as a result of packaging, storage and transport. This effect occurs in the case of all types and qualities of carpet and disappears automatically when the pile recovers. The carpet is given its original appearance back again. For shaggy qualities, Betap recommends steaming the pile side in order to give the carpet its intended appearance.
3. Not following this installation guide may invalidate the warranty. Betap is not responsible for errors arising from the application of a different installation method of these installation instructions. These instructions should be read in conjunction with the Betap sales terms.
4. Betap owns all the rights to change the instructions when needed.

Preparation

Betap carpet and carpet tiles can be installed on every floor provided that is sturdy, dry, clean and level. This according to national and European guidelines. Residues of previous floor covering must be removed. Before starting the installation of the flooring, it is needed to clean the entire floor. This can be done with a vacuum cleaner that can be used for heavy duty applications.

1. Acclimatize materials

Carpet or carpet tiles, provided by Betap needs to acclimatize in the original packaging at least 24 hours before installation at a minimum temperature of 15°C.

2. Acclimatize site

The temperature of the site needs to be between 15°C and 25°C, with a relative humidity of $\pm 60\%$. In case of underfloor heating on the site, switch it off at least 24 hours before installation. 48 hours after installation temperature can be brought back gradually with $\pm 5^\circ\text{C}$ a day.

Installation

1. Tools

Use a measuring tape and carpet knife for broadloom carpet. When installing carpet tiles, add a chalk line and a square. The square needs to be 1 meter when installing planks.

2. Planning your site

Measure the entire site and calculate the centre of the floor. In case of carpet tiles, use the chalk line to mark the centre as a reference line. The starting point is not always in the centre of the room; this can also be at a door or stairs e.g.

3. Installing tiles

Lay at the starting point a straight line of tiles along the chalk line applied. On the back of every tile the pile direction is printed as an arrow. Depending on the pattern chosen, the arrow needs to correspond with the pattern.

All available pattern can be found on the website and in the pattern book. Betap recommends the best patterns for every quality to get the best result after installation. It is not the responsibility of Betap, when a different pattern is chosen by somebody else.

4. Installing broadloom

Before gluing the carpet on the surface underneath, cut the carpet to size. In longitudinal direction, take care of a good seam by overlapping the two ends. Make sure that when there is a pattern, this corresponds on both pieces.

Cut both seams and fold them back. Apply the glue underneath the carpet and stick both seams into the glue. Glue the rest of the carpet as well, by using a glue comb or roller. Betap advises to glue the entire carpet. When possible avoid a lateral seam, or cover this with a strip.

Not every carpet quality is suitable for installation on a staircase. The technical data sheet indicates whether or not it is suitable for gluing to the stairway. When you are not sure, please contact the customer service department for more information.

5. Quality check

Check frequently the straightness of the rows tiles. Also checking if the tiles are joining correctly. With shaggy qualities, make sure to take the pile outside the seam. This will create a good joining of all the tiles.

6. Cutting carpet tiles

When cutting a tile, place the tile upside down against the wall and mark with a carpet knife along a straight edge the cutting line. After marking, cut the carpet tile along the marked line and place the tile at the designated spot. Keep the pile direction in mind!

7. Post installation

When installation is finished, it is allowed to walk over the floor. In case of moving heavy objects, we advise to put hardboard on top of the carpet or carpet tiles. Although our qualities are tested on castor chair resistance, we still recommend to use a protective mat under chairs with castors.



Question

For more information, contact the customer service department on +31 38 3861060 or visit our website: www.betap.com

