



Installation guide residential flooring

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Before Starting

1. In order to avoid possible colour differences, all Betap products are marked with a colour bath. The different colours should not be used interchangeably, unless otherwise indicated. It is the accountability of the flooring company or the person who accepts the product, to check the number of items delivered and dye bath before the bill of lading is signed off.

NOTE: For each installation a maximum of 100 m² can be installed for assessment. If an interested party detects any discrepancy between the original specification or a production fault, Betap must be informed of this before further installation.

2. The products may be temporarily crushed as a result of packaging, storage and transport. This effect occurs in the case of all types and qualities of carpet and disappears automatically when the pile recovers. The carpet is given its original appearance back again. For shaggy qualities, Betap recommends steaming the pile side in order to give the carpet its intended appearance.
3. Not following this installation guide may invalidate the warranty. Betap is not responsible for errors arising from the application of a different installation method of these installation instructions. These instructions should be read in conjunction with the Betap sales terms.
4. Betap owns all the rights to change the instructions when needed.

Preparation

Betap residential carpet can be installed on every floor provided that is sturdy, dry, clean and level. This according to national and European guidelines. Residues of previous floor covering must be removed. Before starting the installation of the flooring, it is needed to clean the entire floor. This can be done with a vacuum cleaner that can be used for heavy duty applications.

1. Acclimatize materials

Carpet provided by Betap needs to acclimatize in the original packaging at least 24 hours before installation at a minimum temperature of 15°C.

2. Acclimatize site

The temperature of the site needs to be between 15°C and 25°C, with a relative humidity of $\pm 60\%$. In case of underfloor heating on the site, switch it off at least 24 hours before installation. 48 hours after installation temperature can be brought back gradually with $\pm 5^\circ\text{C}$ a day.

Installation

Depending on the type of backing, different techniques are used for installing the carpet. For Actionback you can glue and tension the carpet. Felt backings can only be glued to the surface underneath.

1. Tools

Use a measuring tape, carpet knife, a carpet roller, a glue comb/roller or hammer and knee tensioner (depending on the way of fixation).

2. Planning your site

Measure the entire site and plan where seams arise. Calculate how much carpet is needed and where to start.

3. Installing carpet – gluing

Before gluing the carpet on the surface underneath, cut the carpet to size. In longitudinal direction, take care of a good seam by overlapping the two ends. Make sure that when there is a pattern, this corresponds on both pieces.

Cut both seams and fold them back. Apply the glue underneath the carpet and stick both seams into the glue. Glue the rest of the carpet as well, by using a glue comb or roller. Betap advises to glue the entire carpet. When possible avoid a lateral seam, or cover this with a strip.

Not every carpet quality is suitable for installation on a staircase. The technical data sheet indicates whether or not it is suitable for gluing to the stairway. When you are not sure, please contact the customer service department for more information.

4. Installing carpet – tensioning

Hammer the nail bars 5mm from the wall into the surface. Cut the carpet underlay to length and place it between the nail bars. Roll out the carpet and put the carpet on top of the nail bars. Tension the carpet systematically on the nail bars by using a knee tensioner. Make sure to have 5mm extra carpet to put between the nail bars and the wall. Trim the 5mm extra carpet after tensioning the entire site.

For longitudinal seams, use a seaming tape with a carpet welder, creates a perfect seam. After installing the carpet, use a carpet roller to secure the carpet finally.

5. Quality check

Check frequently the straightness of the seams. Also check if the pile direction is the same of every piece.

6. Post installation

24 hours after installation is finished, it is allowed to walk over the floor. In case of moving heavy objects, we advise to put hardboard on top of the carpet.



Question

For more information, contact the customer service department on +31 38 3861060 or visit our website: www.betap.com

