



Maintenance guide commercial flooring

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Why cleaning

Cleaning of a Betap commercial floor is the key to a longer life of your flooring. This is also improving the environment for the users of the installed floor, but also improves the image of the space. A commercial floor of Betap can be a decent investment, so therefore a good maintenance of the installed flooring is also needed. This guide gives you stepping stones for cleaning, with the result of enjoying the flooring as long as possible.

Custom maintenance plan

Maintenance is depending on multiple factors. Which quality that is installed, but also the layout of the project, how much traffic there is, the number of people using the space and exterior influences, have an effect on the maintenance for your flooring.

We advise you to get in touch with your account manager of Betap to create the correct and suitable maintenance plan for your project. Maintenance is the extension of the life of your flooring.

Preventive maintenance

Entrance systems prevent a lot of maintenance. Therefore Betap advises to install at every entrance with the outside of the building a clean run solution with a minimum of 5 meters. It is proved that 50% of the dirt is walked of in 5 meters. This is depending on the location, size and intensity of usage. For a fitting clean running solution, please contact your account manager of Betap.

By using a clean running solution, more than half of the dirt has been removed before entering the building. This dirt can be removed easily with a vacuum cleaner that is suitable for carpet constructions.

Daily maintenance

Carpet flooring always collects dirt. Most of the dirt is coming from outside the building, therefore a clean running solution is strongly advised. The cleaning frequency is depending on the intensity of usage and location of the building.

In general, daily vacuum cleaning is essential for the maintenance of your carpet flooring. Vacuum cleaning takes care of removing sand and dirt, with the effect of less damage of the pile. Usage of the right equipment is crucial. An upright vacuum cleaner with a burst is recommended for cleaning the daily dirt. Check your vacuum cleaner frequently on effectiveness, cleaning the burst is important for good cleaning.

The frequency of vacuum cleaning the flooring is depending on which room, the intensity of usage and weather conditions. This needs to be part of the maintenance plan that is applicable for your site.

An indication for the frequency is:

- Heavy intensive traffic: 1x per day
- Intensive traffic: 2 or 3x per week
- Normal traffic: 1x per week

Periodic maintenance

When a floor is used intensive and is exposed to multiple weather conditions. It may be needed to have a periodic cleaning. This is depending on your own building, location, intensity of traffic and the quality installed. Periodic cleaning is part of your custom maintenance plan, which can be provided by your account manager of Betap. In general a periodic cleaning can be done ones per two or three years.

There are mainly two ways of cleaning: the powder method and the water extraction method.

Powder method

The powder method is a way of cleaning with less or no moisture. The powder is applied on the carpet and brushed in the carpet. After at least 30 minutes the carpet can be vacuum cleaned with a rotating brush.

Start with cleaning the carpet with a vacuum cleaner and bring the pile in upright condition. For the best result a light spray of clean water can be applied for the most optimal result. After this, apply the powder evenly onto the carpet and brush it into the carpet by using a brushing machine.

An effective cleaning takes at least 30 minutes, but we recommend to leave the powder in the carpet for ca. 60 minutes. Then a vacuum cleaner can be used to take the powder out of the carpet. Now the carpet is ready to be used again.

Water extraction method

This method is based on a water based solution with a detergent that is applied onto the carpet. All the dirt will dissolve in the solution and then extracted out of the carpet.

Always prepare the carpet by removing stains as described above. Also vacuum cleaning upfront is recommended.

Betap sees this method as an alternative on the powder method and recommend to only use this method when the powder method does not work properly.

NOTE: We recommend not to walk on the carpet or replace any furniture until the carpet is fully dry. When activity takes place on wet carpet the stain removing process can be less effective in the future.

Also using detergents with a high pH are not advised, because residues can stay behind, which causes faster resoiling and damage to the pile.

This cleaning method can have some unintended effects, such as: odour development and shrinkage on the flooring. When not sure what to do, please contact your account manager of Betap or the customer service department.

Special maintenance

Stain cleaning

A stain in the installed flooring can happen every time. To remove the stain, Betap recommends to use the James products. For removing specific stains, you can use the James Staindisc.

Immediate acting is key for good stain cleaning. Don't make the carpet too wet and too heavy rubbing and bursting may damage the pile. First classify what kind of stain it is and act accordingly the James Staindisc.

A clean and dry towel can be used to dab on the stain. Work gradually from the outside to the inside.

Changing tiles

It can happen that a certain area needs changing of tiles, due to severe damage or dirt. This can be done out of the extra tiles supplied by Betap.

This changing can be done by removing the tile, with a carpet knife from the corner of the tile. Lift the tiles and remove it from its position. Residues need to be removed in order to install the new tiles.

NOTE: When replacing tiles it is necessary to look to the pile direction of the already installed tiles. Bursting the pile of the surrounding tiles is also strongly recommended.

When replacing a tile out of the extra tiles, a difference in appearance can occur. This can be avoided by in several ways. When the installation pattern is random, we advise to exchange old and new tiles to get the best visual effect. When another installation pattern is used, lay the new tiles on a place that is less visible.

Always follow the installation guide commercial flooring of Betap, to get the best result.



Question

For more information, contact the customer service department on +31 38 3861060 or visit our website: www.betap.com

