



Maintenance guide residential flooring

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Why cleaning

Cleaning of a Betap residential floor is the key to a longer life of your flooring. This is also improving the environment for the users of the installed floor, but also improves the image of the space. A residential floor of Betap can be a decent investment, so therefore a good maintenance of the installed flooring is also needed. This guide gives you stepping stones for cleaning, with the result of enjoying the flooring as long as possible.

Custom maintenance plan

Maintenance is depending on multiple factors. Which quality that is installed, but also the layout of the project, how much traffic there is, the number of people using the space and exterior influences, have an effect on the maintenance for your flooring.

Preventive maintenance

Entrance systems prevent a lot of maintenance. Therefore Betap advises to install at every entrance with the outside of the building a clean run solution with a minimum of 2,5 meters. It is proved that the heaviest soil is walked of in the first 2,5 meters. This is depending on the location, size and intensity of usage. For a fitting clean running solution, please contact your account manager of Betap.

By using a clean running solution, the heaviest soil has been removed before entering the room. This soil can be removed easily with a vacuum cleaner that is suitable for carpet constructions.

Daily maintenance

Carpet flooring always collects soil. Most of the soil is coming from outside the house, therefore a clean running solution is strongly advised. The cleaning frequency is depending on the intensity of usage and location of the building.

In general, weekly vacuum cleaning is essential for the maintenance of your carpet flooring. Vacuum cleaning takes care of removing sand and soil, with the effect of less damage of the pile. Usage of the right equipment is crucial. An upright vacuum cleaner with a burst is recommended for cleaning the daily soil. Check your vacuum cleaner frequently on effectiveness, cleaning the burst is important for good cleaning. The frequency of vacuum cleaning the flooring is depending on which room, the intensity of usage and weather conditions.

An indication for the frequency is:

- Intensive traffic: 2 or 3x per week
- Normal traffic: 1x per week
- Less traffic: 1x per month

Periodic maintenance

When a floor is used intensive and is exposed to multiple weather conditions. It may be needed to have a periodic cleaning. This is depending on your own building, location, intensity of traffic and the quality installed. In general a periodic cleaning can be done ones per two or three years.

There are mainly two ways of cleaning: the powder method and the water extraction method.

Powder method

The powder method is a way of cleaning with less or no moisture. The powder is applied on the carpet and brushed in the carpet. After at least 30 minutes the carpet can be vacuum cleaned with a rotating brush.

Start with cleaning the carpet with a vacuum cleaner and bring the pile in upright condition. For the best result a light spray of clean water can be applied for the most optimal result. After this, apply the powder evenly onto the carpet and brush it into the carpet by using a brushing machine.

An effective cleaning takes at least 30 minutes, but we recommend to leave the powder in the carpet for ca. 60 minutes. Then a vacuum cleaner can be used to take the powder out of the carpet. Now the carpet is ready to be used again.

Water extraction method

This method is based on a water based solution with a detergent that is applied onto the carpet. All the soil will dissolve in the solution and then extracted out of the carpet.

Always prepare the carpet by removing stains as described above. Also vacuum cleaning upfront is recommended.

Betap sees this method as an alternative on the powder method and recommend to only use this method when the powder method does not work properly.

NOTE: We recommend not to walk on the carpet or replace any furniture until the carpet is fully dry. When activity takes place on wet carpet the stain removing process can be less effective in the future.

Also using detergents with a high pH are not advised, because residues can stay behind, which causes faster resoiling and damage to the pile.

This cleaning method can have some unintended effects, such as: odour development and shrinkage on the flooring. When not sure what to do, please contact your account manager of Betap or the customer service department.

Special maintenance

Stain cleaning

A stain in the installed flooring can happen every time. To remove the stain , Betap recommends to use the James products. For removing specific stains, you can use the James Staindisc.

Immediate acting is key for good stain cleaning. Don't make the carpet too wet and too heavy rubbing and bursting may damage the pile. First classify what kind of stain it is and act accordingly the James Staindisc.

A clean and dry towel can be used to dab on the stain. Work gradually from the outside to the inside.



Question

For more information, contact the customer service department on +31 38 3861060 or visit our website: www.betap.com

